THE RALPH LAUREN HOLIDAY EXPERIENCE Booking Terms & Conditions

Event Period: 17 November – 26 December 2026

Venue: Marina Bay Sands Event Plaza, Singapore

The Ralph Lauren Holiday Experience (the "Pop-Up"), including its activities, namely the Ice Skating Rink, the Holiday Wreath-Making Workshop and the Family Portrait Studio (each, an "Activity" and together, the "Activities"), is organised by Ralph Lauren (Singapore) Private Limited (the "Organiser") and runs from 17 November to 26 December 2026 (the "Event Period").

1. General Admission & Registration

1.1 The Pop-Up is open to all guests from 17 November to 26 December 2026, except during the private event closures set out in Section 2.

1.2 All guests are required to register and book a visit through the Organiser's designated online booking site (the "Booking Website") before entering the Pop-Up. A general visit booking permits entry to the Pop-Up only. Guests who wish to take part in any Activity must also make a separate booking for each Activity. Participation is subject to the rules set out in Sections 3, 4 and 5 respectively.

1.3 Bookings must be made by a person aged 15 or over. If you are aged 15 to 17, you confirm that your parent or legal guardian has consented to your booking and attendance. Each booking admits one registered guest only. A registered guest aged 18 or over may bring up to five (5) accompanying children aged below 18, who must be declared during registration and will be admitted under the same booking QR code.

1.4 Upon successful registration, a booking confirmation with a unique QR code will be sent to the registered email address. Guests must present this QR code for verification at the entrance.

1.5 Guests without access to an email address, or who are unable to book through the Booking Website, may approach the onsite registration counter for help with booking a visit to the Pop-Up and Activities, subject to availability.

1.6 Admission is subject to venue capacity, operational requirements and the Organiser's sole discretion.

1.7 Guests are encouraged to arrive punctually for their scheduled visits and Activities.

2. Private Event Closures

2.1 The Pop-Up will be closed to the public during the following periods (as may be amended by the Organiser from time to time):

17 – 19 November 2026: Full-day closures 25 November 2026: Closed from 4:00 PM onwards 4 December 2026: Closed from 5:00 PM onwards 14 December 2026: Closed from 5:00 PM onwards

2.2 No public admission or Activity bookings will be available during these periods. Closure dates and timings are subject to change at the Organiser's sole discretion.

3. Ice Skating Rink

3.1 All participants must have a valid Pop-Up visit booking to enter the venue and take part in the ice skating Activity.

3.2 Each booking QR code is valid only for the registered guest and up to five (5) accompanying children aged below 18, who must be declared during registration. Participation remains subject to the number of skating slots successfully reserved.

3.3 Participants under 18 may skate only if accompanied by their parent or legal guardian, who must sign the indemnity and acknowledgement form on their behalf. Guests aged 15 to 17 attending without a parent or legal guardian will not be permitted to skate. Skates are available in sizes generally suitable for children aged five (5)

and above. If your accompanying child under 18 is a participant, you confirm that you are their parent or legal guardian, and you agree to these terms on their behalf and are responsible for their compliance with them.

3.4 Participants must arrive at least 15 minutes before their scheduled skating session for QR code verification, registration and safety preparations.

3.5 Each skating booking period is 60 minutes. The skating session itself lasts approximately 20–25 minutes, with a maximum of 20 skating slots per hour.

3.6 Participants who arrive 15 minutes or more after their scheduled session start time will not be permitted to join and must make a new booking, subject to availability.

3.7 All participants must complete and sign the required indemnity and acknowledgement form before entering the rink. For participants below 18 years of age, the form must be signed by a parent or legal guardian. Any participant for whom a duly signed form has not been provided will not be permitted to take part in the ice skating Activity.

3.8 All participants must wear the required safety equipment provided by the event crew throughout their skating session.

3.9 Skates and skating aids will be provided at no additional charge, subject to availability.

3.10 An instructor will be present to provide basic guidance and assistance where required.

3.11 Participants must comply with all safety instructions issued by the instructor and event crew.

3.12 The Organiser reserves the right, at its discretion, to refuse or stop participation by any guest whom it reasonably believes does not meet the requirements of this Section 3, or is otherwise unfit to participate safely (including due to intoxication, injury or inappropriate attire). The Organiser may request proof of age or identity for verification purposes. Guests who are unable or unwilling to provide such verification may be refused participation.

3.13 Skating sessions may be delayed, suspended or cancelled due to adverse weather, technical issues or safety considerations.

4. Holiday Wreath-Making Workshop

4.1 Each registered guest is entitled to book one wreath-making session during the Event Period.

4.2 The workshop is open to participants aged 15 or over. Each booking admits one participant. Each participant must hold their own workshop booking. Children declared under another guest's booking may not take part.

4.3 Guests must also hold a valid general Pop-Up visit booking to enter the venue for their workshop.

4.4 Each workshop lasts approximately 60 minutes, with a maximum capacity of 8 participants per session.

4.5 Workshops will be conducted by an instructor, supported by an assistant.

4.6 All necessary materials, tools and stationery will be provided.

4.7 Participants may take home their completed wreath at the end of the session.

4.8 Guests are encouraged to arrive punctually. Late arrivals may not receive an extension to their allocated workshop time.

4.9 Workshop bookings are subject to availability and cannot be guaranteed without a confirmed reservation.

4.10 The Organiser reserves the right to modify workshop materials, arrangements or session timings where necessary.

5. Family Portrait Studio

5.1 Guests must have a valid Pop-Up visit booking and a confirmed Family Portrait Studio reservation to take part in this Activity.

5.2 Only one portrait session booking is required per family or group wishing to be photographed together. Each group may include a maximum of eight (8) persons.

5.3 Each session lasts approximately 20 minutes.

5.4 A professional photographer will guide guests on suitable poses and recommend selected photography locations within the Pop-Up.

5.5 Each family or group taking part in a portrait session under a single registered booking is entitled to select one complimentary printed photograph to take home.

5.6 Additional prints may be provided at the Organiser's discretion, subject to availability.

5.7 Guests are encouraged to arrive on time. Late arrivals may result in a shortened or forfeited session, subject to availability.

5.8 Photography locations and arrangements may vary depending on weather, crowd conditions and operational requirements.

6. General Event Conduct & Safety

6.1 Guests must comply with all instructions, safety guidelines and directions provided by Ralph Lauren personnel, the event crew, instructors, security personnel and other authorised representatives of the Organiser or the venue.

6.2 Guests under 15 must be supervised at all times by their accompanying parent or legal guardian.

6.3 Abusive, threatening, discriminatory, unsafe or disruptive behaviour towards staff or other guests will not be tolerated. The Organiser reserves the right to refuse entry to, or remove, any guest who engages in such behaviour. That guest will not be entitled to a refund or a rescheduled booking, except as required by law.

6.4 Gifts, workshop materials and complimentary items are available while stocks last and cannot be exchanged for cash.

6.5 Unless otherwise stated, complimentary gifts and redemptions are limited to one per eligible guest.

6.6 The Pop-Up is an outdoor event and will generally operate in all weather conditions. All Activities, gifts and redemptions are subject to availability. Where necessary for safety (including during adverse weather conditions) or for operational reasons, the Organiser may do any of the following without prior notice: amend, suspend or cancel any Activity; amend Activity schedules; restrict access; suspend operations; or close any section of the Pop-Up.

6.7 The Organiser may photograph or film the Pop-Up and the Activities, including guests, and use those images to promote the Pop-Up and Ralph Lauren in any media, without payment to you. If you notify a member of the event crew at any time that you do not wish to be photographed or filmed, the Organiser will take reasonable steps not to feature you in the images it uses. You may also withdraw your consent after the event by contacting the Organiser. If you make a booking for, or declare, a guest under 18, you consent to this on their behalf, and you may opt out for them in the same way. The Organiser owns all images it takes at the Pop-Up. The Organiser is not responsible for photos or videos taken by other guests or members of the public. Images that identify you are handled in accordance with Section 9 and the Organiser's Privacy Notice. This paragraph does not apply to photographs taken during a Family Portrait Studio session. The Organiser will not use those photographs for marketing or promotional purposes without your separate, express consent.

7. Booking Website & Booking Validity

7.1 The Booking Website is valid for the Event Period of 17 November to 26 December 2026.

7.2 All visit reservations, Activity bookings and applicable redemptions must be completed within the respective operating periods.

7.3 The Booking Website will become inactive after 26 December 2026, unless otherwise extended by the Organiser.

7.4 Booking confirmations and QR codes are valid only for their designated purpose, date, session and redemption entitlement. Booking confirmations and QR codes are personal and non-transferable, and must not be sold or resold. The Organiser may cancel, without notice, any booking that it reasonably believes has been obtained by automated means, duplicated, transferred or resold.

8. Liability Disclaimer

8.1 By attending the Pop-Up or taking part in any Activity, you agree, for yourself and on behalf of any child declared under your booking, to release the Organiser and its affiliates, partners, employees, directors and agents, to the fullest extent permitted by applicable laws, from any and all claims, injuries, losses or damages resulting from your attendance at the Pop-Up or participation in any Activity. This release will not apply to any loss, damage or injury caused by the negligence or wilful misconduct of the Organiser.

8.2 To the maximum extent permitted by law, and subject to paragraphs 8.1 and 8.3, the Organiser will not be liable for any indirect, special, incidental or consequential loss (including loss of use, data, business or profits) arising out of or in connection with attendance at the Pop-Up or participation in any Activity.

8.3 Nothing in these Terms & Conditions limits, excludes or modifies, or purports to limit, exclude or modify, any rights or remedies you may have under the applicable laws of Singapore, or any liability which cannot lawfully be excluded or limited.

9. Personal Information Collection Notice

9.1 When you make a booking, the Organiser, through its third-party booking partner which operates the Booking Website on the Organiser's behalf, collects the following information that you provide via the Booking Website for you and, if you are booking for someone else, for the participant ("Personal Data"): name, email address, mobile number, date of birth and gender.

9.2 The Organiser uses Personal Data for the following purposes:

(a) your booking;

(b) the Organiser's administration of the Pop-Up and the Activities;

(c) promotional purposes related to the Pop-Up and the Activities;

(d) analysis, customer care and general administration;

(e) registering you as a Ralph Lauren member (if you are not already one), subject to the applicable membership terms; and

(f) subject to your consent, marketing and promotional communications about Ralph Lauren's products and services, including the latest news, special offers and exclusive events, by email, phone call, SMS and instant messaging.

9.3 If you make a booking for someone else, you confirm that you are authorised to provide their personal information and that you have made them aware of these Terms & Conditions. If the participant is under 18, you also confirm that you are their parent or legal guardian and consent on their behalf.

9.4 If the Organiser does not collect the Personal Data mentioned above, you will not be able to make a booking.

9.5 The Organiser will store, maintain, process and use the Personal Data collected. It may transfer the Personal Data to the Organiser's group companies, affiliates and trusted third-party service providers, within or outside

your own jurisdiction (including in Hong Kong and the United States of America), solely for the purposes above. The Organiser may also disclose the Personal Data to third parties for the sole purpose of processing your booking and conducting the Pop-Up and the Activities, or as otherwise required by applicable laws.

9.6 The Organiser will keep the Personal Data you provide only for as long as is necessary for the purposes above, for the establishment, exercise or defence of legal claims, for other legitimate business purposes, or as provided by applicable laws.

9.7 At any time, and in accordance with applicable laws, you or the participant may:

(a) ask about, request access to, or ask for a copy of the Personal Data;

(b) supplement, amend, update or remove the Personal Data;

(c) ask the Organiser to stop collecting, processing or using the Personal Data; or

(d) withdraw consent.

To do so, contact our Customer Service Centre by email at CustomerAssistance@ralphlauren.com.sg or by telephone on 1-800-643-7656.

9.8 The Organiser's Privacy Notice (available at https://www.ralphlauren.com.sg/customerservice?cid=cs-privacy-terms) explains how the Organiser handles Personal Data, and how you can access and seek correction of it. It also explains to whom and how you may complain about a breach of the applicable privacy laws in your jurisdiction, and how we will deal with such a complaint.

10. Organiser's Rights

10.1 The Organiser reserves the right, at any time and at its discretion, to make changes to the Pop-Up, event operations, the Activities, booking arrangements and these Terms & Conditions, including where necessary for guest safety and smooth event operations. Changes to these Terms & Conditions will not affect confirmed bookings, except where required for safety, legal or venue reasons.

10.2 By completing a booking for entry to the Pop-Up or a booking for any Activity, guests acknowledge that they have read and agreed to these Terms & Conditions.

10.3 The Booking Website is operated on the Organiser's behalf by its third-party booking partner. Your use of the Booking Website may also be subject to the booking partner's own terms of use. As between you and the Organiser, these Terms & Conditions prevail.

10.4 All dates and times referred to in these Terms & Conditions, on the Booking Website and in any booking confirmation are Singapore time (GMT+8).

11. Governing Law

These Terms & Conditions are governed by the laws of Singapore, and any dispute will be subject to the exclusive jurisdiction of the courts of Singapore.